

# Privacy Policy for Rasoi Flavors

**Effective Date:** 01-01-2024

Welcome to Rasoi Flavors, a quick service restaurant and cloud kitchen based in Powai, Mumbai, India, offering a delightful culinary experience through our Facebook App. Your privacy is paramount to us, and this Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our app.

## 1. Information Collection

We collect information that you provide to us directly and information automatically collected when you use our services. This includes:

- **Personal Identification Information:** Name, email address, phone number, delivery address, and any other information you provide when using our services.
- **Payment Information:** While we do not store payment card details, our payment processors may collect information necessary to process your payments.
- **Usage and Device Information:** We automatically collect information about how you use our app and information about your device (e.g., IP address, browser type).

## 2. Use of Information

The information we collect is used to:

- Provide, operate, and maintain our services
- Improve, personalize, and expand our services
- Understand and analyze how you use our services
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the app, and for marketing and promotional purposes
- Process your transactions and deliveries
- Find and prevent fraud

## 3. Sharing of Information

Your information may be disclosed to:

- Service providers who perform services for us
- Third parties if we believe it is necessary to comply with applicable laws, legal processes, or government requests
- Third parties in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company

## **4. Data Security**

We implement a variety of security measures to maintain the safety of your personal information. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

## **5. Your Rights**

You have the right to:

- Access the personal information we hold about you
- Request correction of any incorrect personal information we hold about you
- Request deletion of your personal information
- Object to processing of your personal information
- Request the restriction of processing of your personal information

## **6. Third-Party Websites**

Our app may contain links to third-party websites that are not operated by us. We strongly advise you to review the Privacy Policy of every site you visit.

## **7. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

## **8. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

- **Email:** reach2rasoiflavors@gmail.com
- **Address:** Rasoi Flavors, Shop No.5, Nana Palshikar Marg, opposite Powai English High School, Gokhale Nagar, Chaitanya Nagar, Tirandaz, Powai, Mumbai, Maharashtra 400076, India